



Habitat for Humanity Atlantic County's Viridian Fundraising F.A.Q.

What are the benefits of choosing Viridian Energy as my electric supplier?

In addition to the savings on your monthly electric bill, we offer customers a unique way to help the environment. By enrolling in our service, you will be helping the environment without having to use less energy or pay higher bills because our energy is purchased from more renewable sources.

What is deregulation and what has it changed?

Prior to the 1990s, every state in the US regulated its electric industry. There was only one company (the local utility) that was responsible for all components of your energy service.

Today, your energy service is divided into three components including generation, transmission and distribution. Under deregulation, your local utility still exclusively manages the transmission and distribution parts of this process, but generation has been opened to competition for suppliers, like Viridian Energy, to buy energy in the wholesale markets and then sell it to customers like you.

How does Viridian reduce my monthly bills?

Deregulation allows electricity suppliers like Viridian to buy energy wholesale from competitive providers and pass the savings along to customers. Viridian also provides only one specialized service, eliminating the operational costs that often burden utilities.

Who do I call if I have problems with my service?

If you have any problems, you will contact the utility. They remain responsible for the delivery of your energy, as well as for any necessary maintenance and repairs.

How will I be billed?

The same way you always have been. You will continue to receive one bill each month with charges for your usage, and the same service and delivery charges. If you wish to change your current payment method you can do so through the utility.

How does "green energy" work?

To help facilitate the sale of renewable electricity nationally, a system was established that separates renewable electricity generation into two parts: the electricity produced by a renewable generator and the renewable "attributes" of that generation. These renewable attributes are sold separately as renewable energy certificates (RECs). One REC is issued for each megawatt-hour (MWh) unit of renewable electricity produced. Buying RECs helps build a market for renewable electricity and contributes to environmental sustainability.

What's so great about being green?

By purchasing Viridian products, customers will support currently available renewable resources as well as aid the development of new renewable resources to be built in the U.S. As a company we love to track the collective reduction in carbon emissions from our family of customers. As we all work together making simple choices we can contribute to the reduction of global pollution and together we can make a difference.

In addition to feeling better about your contribution to our world, there are many widespread benefits of greener standards. Some of these benefits include:

- * Environmental improvement
- * Increased diversity and security of energy supply
- * Lower natural gas prices
- * Reduced volatility of power prices
- * Local economic development

What is Viridian’s “Everyday Green” 20%?

Viridian’s Everyday Green rate plan offers residential and commercial customers an easy way to purchase affordably green electricity. Everyday Green is a 20% renewable energy option, sourced from locally produced, high quality renewable resources. Everyday Green allows customers to reduce their environmental impact from electricity use, while often paying less than the local utility’s rate.

How does Habitat for Humanity Atlantic County benefit from this program?

From day one, Habitat for Humanity Atlantic County earns a residual check each month for every active customer Habitat refers. All you have to do is use greener more affordable electricity at your home or business.

How do I sign up?

- 1.) Grab a copy of your current Utility Bill
- 2.) Click on the Viridian Sign-up link/banner on the AC Habitat website - (www.achabitat.org) or go directly to the AC Habitat Viridian sign-up page - (www.viridian.com/achabitat/)
---Note: If you do not have access to the internet, you can request a Customer sign-up form from the Habitat Office.
- 3.) Click on the “Become a Customer” link in the upper right hand corner of the page
- 4.) Enter your zip code on the next page titled “Find Your Utility”.
- 5.) Select Your Utility from the drop-down box that appears
- 6.) Select your Account Class (for homeowners, this will be “Residential”)
- 7.) Select “Everyday Green 20%” Rate Plan to save 5-20%
- 8.) Click “Proceed”
- 9.) The next page will allow you to enter your information from your Utility Bill
- 10.) Once all your information is entered correctly, click “Proceed” to complete your sign up.

Your utility company will send you a letter in the mail confirming you’ve exercised your right to choose your electricity supplier and that your next billing cycle will reflect the changes.

What if I want to cancel?

Sign up with confidence as Viridian customers enjoy:

- * No Cancellation Fees
- * No Monthly Fees
- * No Enrollment Fees
- * No Contracts